

NC offers several options
to make paying your
NC Child Support convenient.

- ✓ Walmart Money Center
- ✓ Credit Card/e-Wallet
- ✓ Interactive Voice Response
- ✓ Bank Draft
- ✓ Pay by Mail



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services
Child Support Services

ncchildsupport.ncdhhs.gov

NCDHHS is an equal opportunity
employer and provider.

DSS4740 (Revised September 18, 2025)

NC CHILD SUPPORT SERVICES

*Paying Your Child
Support Just Got Easier!*

**Check Out Our Smart
Payment Options.**



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If your monthly payments are not deducted by income withholding or if you just wish to make a payment in addition to income withholding, *you can select from these options:*



nc.smartchildsupport.com

Walmart Money Center

You can make NC Child Support Services payments at your local Walmart Money Center! Just request to make an NC Child Support Services payment and provide your name and MPI (Master Participant Index) number. Payments can be made with cash or debit card. There is a \$2 service fee per transaction.



Credit Card/e-Wallet

Register online at nc.smartchildsupport.com and use your MasterCard, Visa, Discover Card, or American Express to make a child support payment. We also support e-Wallet payments with Apple Pay, Google Pay, Venmo and PayPal. A 2.95% service fee applies.



Interactive Voice Response

Contact the Smart Pay IVR (interactive voice response) system at 1-855-702-2268 and follow the prompts to make a credit card or debit card payment by phone. A 2.95% service fee applies.

Bank Draft

A form may be obtained by calling the NCCSCC at 1-877-361-5437 (for bank draft inquiries only) or by downloading it here: <https://nc.smartchildsupport.com/forms/ncauth.pdf>

Pay by Mail

If your child support payments are not paid by income withholding you will receive a payment coupon and self-addressed envelope in the mail each month. All you have to do is:

1. Make your check or money order payable to NC Child Support.
2. Write your assigned Master Participant Index Number (MPI#) on your payment.
3. Enclose your check or money order with your coupon in the self-addressed envelope provided; and,
4. Mail the envelope to:
NC Child Support
Centralized Collections
PO Box 900006
Raleigh, NC 27675-9006



Visit our eChild Support website at:
www.ncchildsupport.ncdhhs.gov

Call us at: Customer Service Center
1-800-992-9457

Write us at: NC Child Support Services
PO Box 20800
Raleigh, NC 27619-0800

Enter your information. *Clip and retain for your records.*

NC Child Support Centralized Collections
PO Box 900006 • Raleigh, NC 27675-9006
Telephone: 1-800-992-9457

Amount Due: _____ Per: _____

MPI#: _____

IV-D#: _____

Docket#: _____



Walmart Money Center/ Customer Service Payments

- Request to make a bill payment to NC Child Support
- Provide valid picture ID
 - ID is required for the person appearing in the store to make the payment
- NCP Name
- NCP MPI#
 - Provide the MPI without the leading zeros.
 - If the IVD case number is requested please provide your MPI# a second time.
- A \$2.00 service fee applies in addition to the payment amount.



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