

Child support services cares about all areas of your family's life.

## **STOP THE VIOLENCE.**

Domestic Violence Awareness

We understand you may have concerns about how pursuing Child Support may affect your family and situation. We want to meet the holistic needs of your family.

Your family matters to us! We want to provide services and referrals that will meet all of your needs. This will enable a collaborative relationship between your family and the agency.

## As a way to safeguard you and your family, we will:

- Protect your personal information when there are existing safety concerns or a domestic violence order in place.
- Offer private office or phone meetings with you.
- Offer the ability for no contact with the other party as we provide services to you.

Knowing your circumstances will help us work your case more effectively.

Are you in need of assistance with Medicaid, Food and Nutrition, cash assistance, housing, employment, or other services? Your Child Support case manager can provide you information or contacts to connect you with whatever service you may need.

Visit our website for additional information, links to other resources, and the ability to manage your case online at: ncchildsupport.ncdhhs.gov

