NC offers several options to make paying your NC Child Support convenient.

- Walmart Money Center
- Credit Card/e-Wallet
- Interactive Voice Response
- Bank Draft
- Pay by Mail
If your monthly payments are not deducted by income withholding or if you just wish to make a payment in addition to income withholding, you can select from these options:

**Walmart Money Center**

You can make NC Child Support Services payments at your local Walmart Money Center! Just request to make an NC Child Support Services payment and provide your name and MPI (Master Participant Index) number. Payments can be made with cash or debit card. There is a $2 service fee per transaction.

**Credit Card/e-Wallet**

Register online at [nc.smartchildsupport.com](http://nc.smartchildsupport.com) and use your MasterCard, Visa, Discover Card, or American Express to make a child support payment. We also support e-Wallet payments with Apple Pay, Google Pay, Venmo and PayPal. A 2.5% service fee applies.

**Interactive Voice Response**

Contact the Smart Pay IVR (interactive voice response) system at 1-855-702-2268 and follow the prompts to make a credit card or debit card payment by phone. A 2.5% service fee applies.

**Bank Draft**

A form may be obtained by calling the NCCSCC at 1-877-361-5437 (for bank draft inquiries only) or by downloading it here: [https://nc.smartchildsupport.com/forms/ncauth.pdf](https://nc.smartchildsupport.com/forms/ncauth.pdf)

**Pay by Mail**

If your child support payments are not paid by income withholding you will receive a payment coupon and self-addressed envelope in the mail each month. All you have to do is:

1. Make your check or money order payable to NC Child Support.
2. Write your assigned Master Participant Index Number (MPI#) on your payment.
3. Enclose your check or money order with your coupon in the self-addressed envelope provided; and,
4. Mail the envelope to:
   NC Child Support Centralized Collections
   PO Box 900006
   Raleigh, NC 27675-9006

Visit our eChild Support website at: [www.ncchildsupport.ncdhhs.gov](http://www.ncchildsupport.ncdhhs.gov)

Call us at: Customer Service Center 1-800-992-9457

Write us at: NC Child Support Services
PO Box 20800
Raleigh, NC 27619-0800

Enter your information. Clip and retain for your records.
Walmart Money Center/
Customer Service Payments

• Request to make a bill payment to NC Child Support
• Provide valid picture ID
  – ID is required for the person appearing in the store to make the payment
• NCP Name
• NCP MPI#
  – Provide the MPI without the leading zeros.
  – If the IVD case number is requested please provide your MPI# a second time.
• A $2.00 service fee applies in addition to the payment amount.

nc.smartchildsupport.com